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1. Introduction

Roche

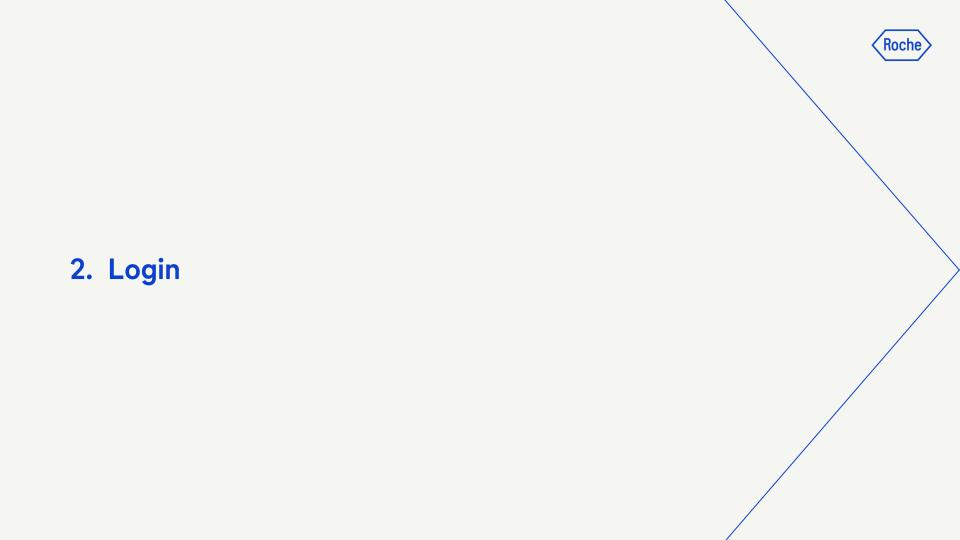
Introduction

Basics

An RFx is a sourcing event that enables Roche Sourcing Managers to determine your capability to supply a product or a service and the price at which you can supply it.

The term RFx can refer to any of the following:

- 1. Request for Information (RFI): An RFI is sent to new or current suppliers to confirm their ability or willingness to fulfill the Roche organization's requirement
- 2. Request for Proposal (RFP): An RFP is sent to suppliers who are found capable of fulfilling the requirement. It asks for business proposals from the suppliers and may request for additional information regarding the product or service, or the processes followed by the supplier
- 3. Request for Quotation (RFQ): An RFQ invites qualifying suppliers to bid for the requirement and provide price quotes



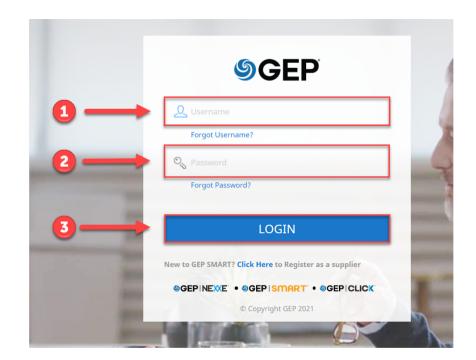


Login

How to login into myBuy

Click here to access myBuy

- 1. Enter your **myBuy user name** here
- 2. Afterwards, please enter your **Password** here
- 3. Then click on the **Login** button



3. Access RFx



Access RFx

How to access the RFx

There are basically three ways for you as a supplier to access an RFx Event:

- 1. via the myTasks section
- 2. via the **Sourcing** section
- 3. via your Email Inbox

It is up to you which way you choose.



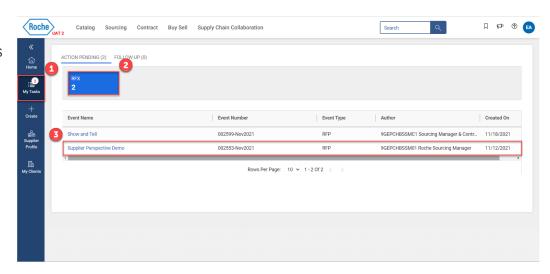
Option #1: Access RFx via myTasks section

How to access the RFx

Whenever there is a new invitation for an event from a Roche Sourcing Manager, that new event is displayed in your My Tasks section of Workspace with status New

The Event disappears from My Tasks section as soon as you submit the responses; event completes or decline participation.

- After the successful login, you will be directly in the myTasks section. There you will have an overview of all your pending tasks
- 2. To see the RFx, click on the **RFx button**
- Please click on the event name to access the RFx

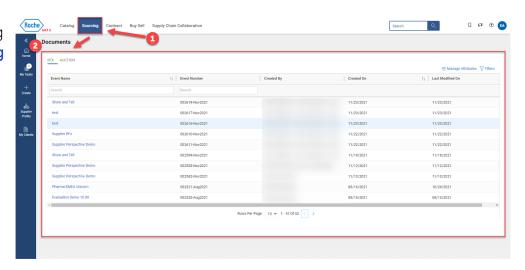




Option #2: Access RFx via Sourcing section

How to access the RFx

- To access the RFx via the sourcing section, first click on the Sourcing tab in the upper left corner
- Now you are able to see an overview of all current and past RFx events
- Please click on the event name to access the RFx

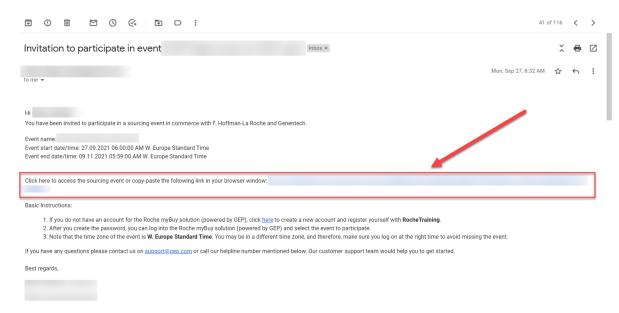




Option #3: Access RFx via your Email Inbox

How to access the RFx

- Once the Roche Sourcing
 Manager has published the RFx
 Event and invited you to it, you will receive an Invitation Email
- 1. You can access the RFx event by using the link provided in the email (see screenshot right side)





How to accept guidelines

On first access to the RFx page, you can see the **Guidelines Acceptance section** in the top (this section is optional based on the configuration of the RFx, in most cases it will be there). You are required to read the guidelines and other documents and accept them to gain access to the content sections in the RFx event (Remaining Guidelines, Questionnaires, Price Sheets, Attachments).

You are free to review the other sections (Basic Details, Event Timelines, Buyer Contact Information, Team Members) before accepting the guidelines.

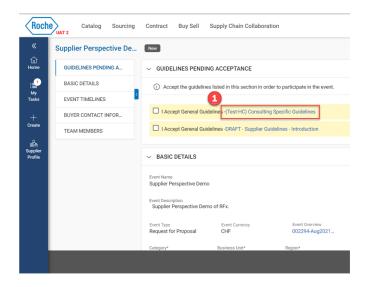
✓ GUIDELINES PENDING ACCEPTANCE	
Accept the guidelines listed in this section in order to participate in the event.	Download all Guidelines
☐ I Accept General Guidelines -(Test-HC) Consulting Specific Guidelines	
☐ I Accept General Guidelines -DRAFT - Supplier Guidelines - Introduction	



Review & Download Guidelines

Of course, you can review & download the Roche Guidelines before acknowledging:

 Simply click on the guideline name (highlighted in blue)





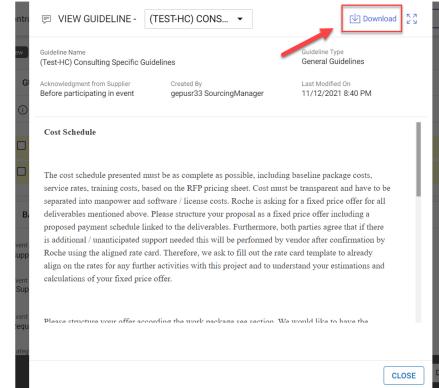
Review & Download Guidelines

Should you wish to **download the Guideline**, you can do so by clicking on the **Download** button.

The Guideline will then be downloaded to your computer as a MS Word document.

If the guidelines include attachments, your download will result in a zip file format.

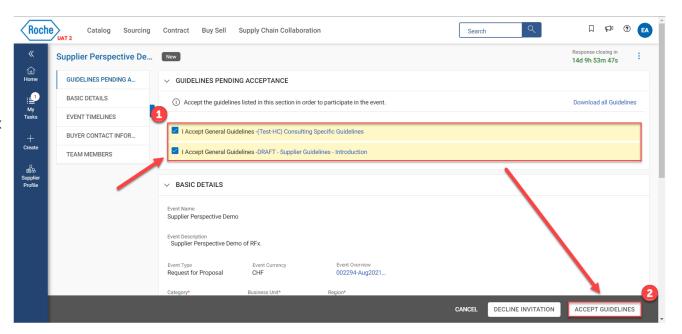
The zip file will then contain the attachment(s) (in the respective format) and the guideline in MS Word format.





How to accept guidelines

- Please accept all guidelines, by clicking on the checkbox
- Afterwards please click on the Accept Guidelines button





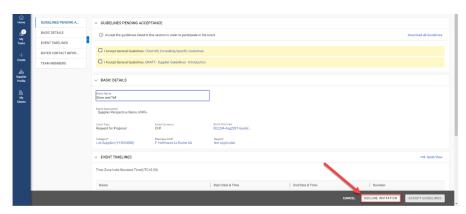
How to decline invitation

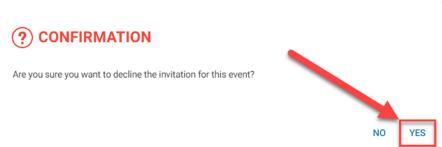
If you do not want to participate in the RFx event, you can **decline invitation**.

To decline invitation:

Click the **Decline Invitation** button

 Click Yes on the following confirmation popup







How to decline invitation

- 3. Please select an appropriate reason from the drop-down
- 4. You can mention your comments in the respective comments field
- 5. Click the icon to upload any attachments
- 6. Click Done
- 7. Click **OK** on the following success pop-up

Important Information:

If you click on **Decline Invitation**, you will no longer be able to participate in the event, unless the responsible Roche Sourcing Manager invites you to the event a second time.





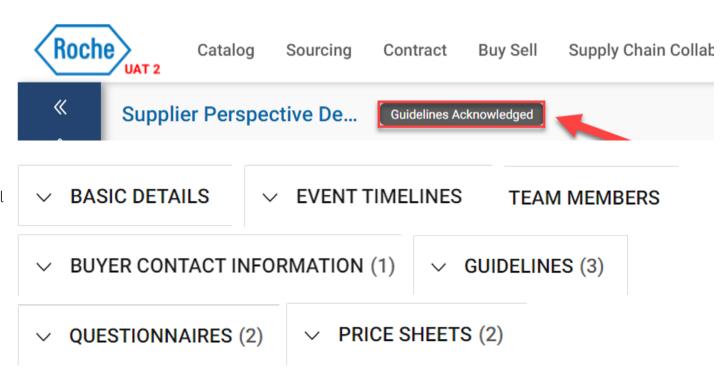
Important Information

The status of your RFx will change to **Guidelines Acknowledged** after you accept the guidelines.

Important Information:

You now have access to all available RFx information (Basic Details, Event Timelines, Buyer Contact Information, Team Members, Guidelines, Questionnaires, Price Sheets).

However, you are not yet able to submit a response.



5. Confirm Participation



Confirm Participation

How to confirm participation

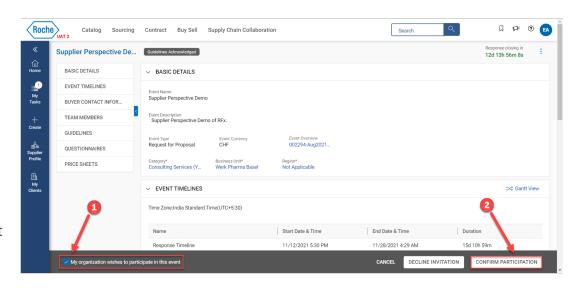
Now, in order for you to be able to provide your response to the RFx, you must first agree to the following statement:

"My organization wishes to participate in this event"

If you would like to participate in this event, please follow these steps:

- 1. Please click on the **checkbox** at the bottom left
- Afterwards click on the button Confirm Participation

This action will also notify the responsible Roche Sourcing Manager that you are participating in the RFx event and will now prepare your response.





Confirm Participation

How to confirm participation

You will receive a **confirmation message** from the platform. This will confirm that your participation has been successfully registered.

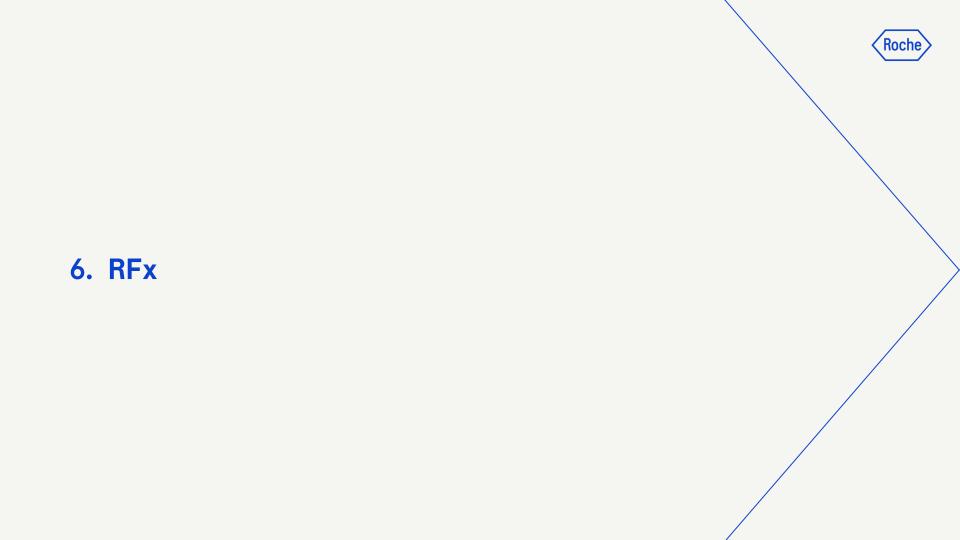


Thank you for accepting the invitation to participate in this event.

OK

In addition, the status of your RFx will change to **Participation Confirmed**.

Participation Confirmed



6.1 Basic Details



Basic Details

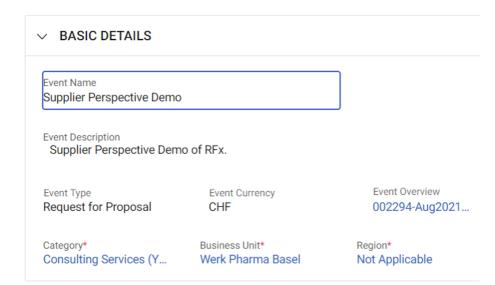
Basic Details Section

The **Basic Details** section displays the basic information regarding the RFx event such as the event name, event description, event type, event currency, event overview, category, business unit and region.

Important Information:

The **Event Currency** is defined by the responsible Roche Sourcing Manager. You cannot change it yourself.

The **Region field** is always not applicable due to system configuration.





Introduction

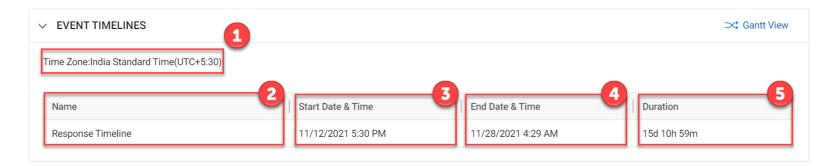
The **Event Timeline** section displays the response timeline set by the responsible Roche Sourcing Manager.

The **Response Timeline** is the time frame within which you can respond to the RFx.



Overview

- 1. You can see your **Time Zone** defined in the myBuy platform
 - If necessary, you can set it correctly in your supplier profile
- 2. Here you can see the Name of the Timeline
- 3. This is where you can see when the **Response Timeline will start**
- 4. This field will show you the **End date + Time of the Response Timeline**
- 5. The **Duration** indicates the **Response Time Frame** within which responses can be submitted





Important information

Important Information:

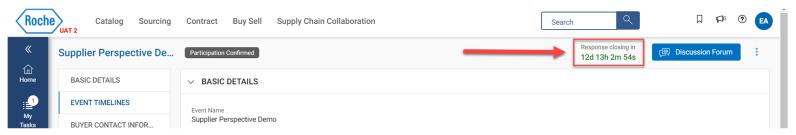
Normally the Response Timeline starts at the same time as the Publication Date of the RFx.

However, it is technically possible to publish the event when the response timeline only starts some time later.

Note:

Only when the **Response Timeline** is opened, you as a supplier can submit your response to the RFx.

On the RFx page, the **Timer Section**, in the upper right corner, depicts detailed information about event opening or closing, in days and time.





Important information

Important to know:

If the responsible Roche Sourcing Manager has set multiple timelines, you will see them also in this section.

Any other timeline besides the **Response Timeline** is only an "informal timeline" - nevertheless it is recommended by Roche to follow these timelines as well.

Only the Response Timeline is essential for you as a supplier and triggers a technical blocking/unblocking of responses.

6.3 Buyer Contact Information



Buyer Contact Information Important information

In this section you can see all relevant Roche Contacts.





6.4 Team Member

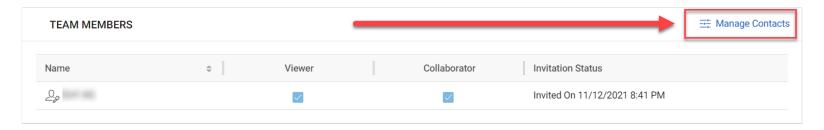


Team Member

How to manage Team Member Contact Information

The **Team Members** section displays the representatives of your company that were invited to participate in the RFx by Roche Sourcing Manager.

Using Manage Contacts button you are able to add/remove or assign your company representatives, that should participate in the event.

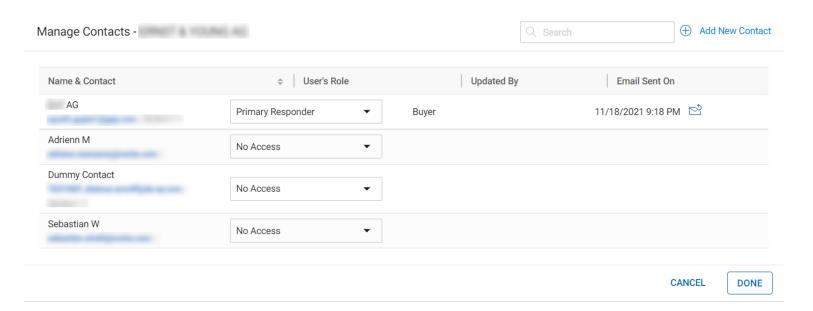




Team Member

How to manage Team Member Contact Information

In this section you can manage the contacts within your company.

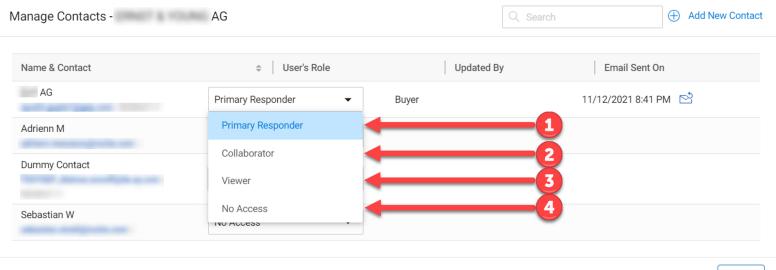




Team Member

How to manage Team Member Contact Information

You can now view all current existing contacts that have already been defined for your company in myBuy. In addition, you can decide which contact should be assigned to which role/rights for this specific RFx.



CANCEL DONE



Team Member

How to manage Team Member Contact Information

You can assign the following roles:

1. Primary Responder

The primary point of contact from Supplier Organization, ideally means the entire RFx response will be driven by this person. There can be only one Primary Responder.

1. Collaborator

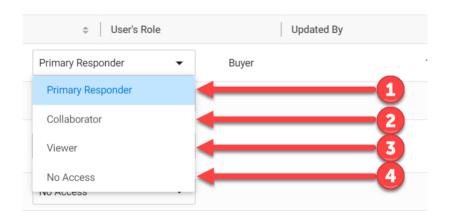
Team member having rights equivalent to Primary Responder. There can be multiple collaborators involved in an RFx event.

1. Viewer

Team member having only view access to event.

1. No Access

This contact person won't be able to access the event at all.





Team Member

How to manage Team Member Contact Information

You also have the possibility to add completely new contacts.

To do this, please click the **Add New Contact** button first:

Manage Contacts -		•	Add New Contact
Name & Contact		Updated By	Email Sent On
AG	Primary Responder	Buyer	11/12/2021 8:41 PM 🔛
Adrienn M	No Access ▼		
Dummy Contact	No Access ▼		
Sebastian W	No Access ▼		
			CANCEL DONE

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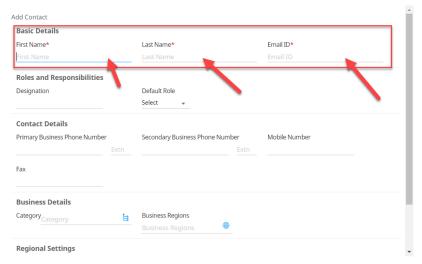


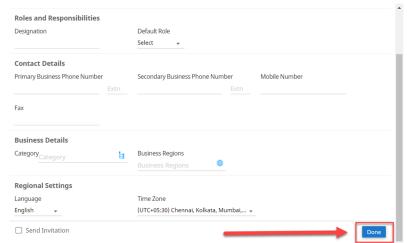
Team Member

How to manage Team Member Contact Information

Please fill in all mandatory fields with the information about your new contact (marked with a red asterisk*). Once you are done, click the **Done** button at the bottom right.

Important information: Adding a new contact does not require approval from Roche Sourcing Management.





6.5 Guidelines



Guidelines

Important information

The Guidelines section includes the guidelines provided by the Roche Sourcing Manager that you need to follow while responding to an RFx. You can access & download all guidelines.

As you can see in the picture below, some of the guidelines don't require upfront acknowledgement and can be only seen when you have full access to contents of the event - e.g. second guideline in the picture.

GUIDEL	INES (3)			Download Download
	Guideline Name	Guideline Type	Accepted By	Accepted On
	(Test-HC) Consulting Specific Guide	General Guidelines		11/15/2021 2:02 PM
	Consulting Services Guidelines	General Guidelines	-	-
	DRAFT - Supplier Guidelines - Introd	General Guidelines		11/15/2021 2:02 PM



Important information

You are now in the **Ouestionnaires** section.

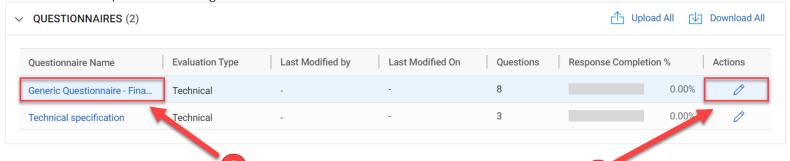
The Questionnaires section enables you to answer questions added by the Roche Sourcing Manager.

Your response to the questions may determine your score when the RFx is evaluated.

How many questionnaires are available here depends on the RFx event and can therefore vary.

To answer a questionnaire, you can either

- click on the name
- 2. or on the small pencil on the right side



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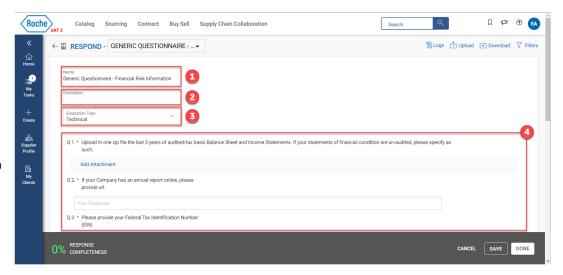


Overview

You are now in the Questionnaire.

You should see the following areas:

- 1. Name: The name of the questionnaire
- **2. Description**: The description of the questionnaire (if provided)
- **3. Evaluation Type**: Informative (defines who on Roche side will provide scoring)
- 4. The actual Questionnaire part with all questions





Important information

Basically, there are different types of questions that require different types & ways of answers from you.

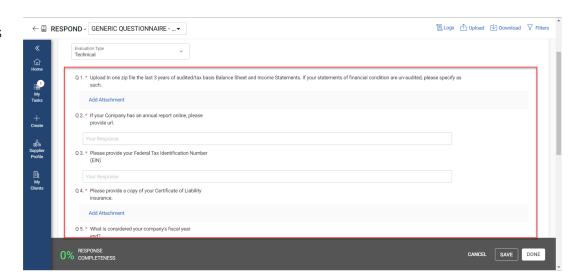
The following are the most common types:

- 1. Attachment Only Question
- 2. Text Response Question
- Text + Attachment Question
- 4. Drop Down Question
- Checkbox Question
- 6. Date/Time Question

Important Information:

Each question marked with a **red asterisk*** is **mandatory**.

myBuy will not accept any answer until all mandatory fields are answered.





Attachment Only Question

You can **upload one or more attachments** in response to an **Attachment Question** by clicking on the **Add Attachment** button.

Q 1.* Upload In one zip file the last 3 years of audited/tax basis Balance Sheet and Income Statements. If your statements of financial condition are un-audited, please specify as such.

Add Attachment

Prag and drop file here OR provide
File size limit 10MB each | File limit 5 | Supported file formats: ①



Text Response Question

You may also be asked to answer in text form.

There are basically **3 different types of text answer questions**:

Free Form - Single line Text:

You can provide a one-line response.

The text response is limited to 100 characters.

Free Form - Multiple line Text:

You can provide a response which exceeds one line.

The text response is limited to 4000 characters.

Free Form - Rich Text:

You are able to provide a response with enriched text capabilities (formatting options) and no limit to the characters.

Q 2. * If your Company has an annual report online, please provide url.



0/100



Text + Attachment Question

You can also be asked for a combination between Text Answer + Attachment.

However, in this constellation the **attachment** is **optional** and therefore not mandatory.

Q 6.* Please provide a summary of any mergers and acquisitions over the past 5 years.

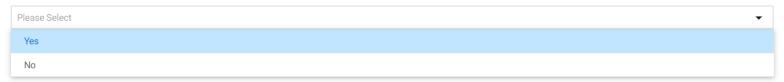




Drop Down Question

You may also be asked to select your answer from a **Drop Down List**.

Q 8.* For this scope of services, payment terms are 60 days. Will you agree to comply to these payment terms for this scope of services?

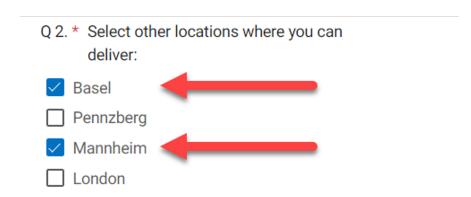




Checkbox Question

You may be asked to answer the question by selecting checkboxes.

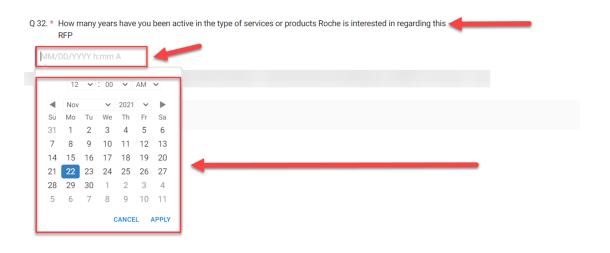
Checkbox Questions allow you to select multiple answers for a question from the list of available options.





Date/Time Question

You may be asked to provide a date and time by selecting it from a calendar pop-up.





Overview about all possible question types

The question types you saw in the previous slides are the most commonly used.

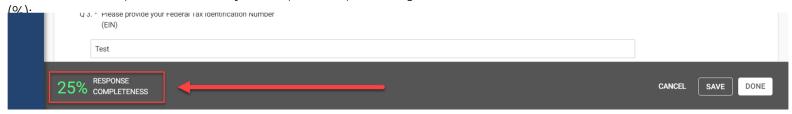
However, below you will find a table with all the other question types you could potentially see in a questionnaire:

ioneren, setem yeu mit mit a taste man att the earler queetten types yeu deata perentative eee mit queetten man e.				
Matrix of Text Fields	You will be asked to type your answer into each cell from a table with multiple rows and columns.			
Matrix of Radio Buttons	From a table with multiple rows and columns, you will be asked to select your preferred answer by selecting the appropriate radio button.			
Matrix of Checkboxes	You will be asked to select your desired answer from a table with several rows and columns by selecting the matching check boxes.			
Matrix of Drop Down	You will be asked to select your desired answer from a drop down list in a table with several rows and columns.			
Combination Matrix	You will be provided with a table with multiple rows and columns. The rows contain the criteria for which you need to provide your answer. The columns contain a combination of response options such as text boxes, radio buttons, check boxes and drop down lists.			
Table Type	You will be provided with a table with columns containing a combination of different response options such as text boxes, radio buttons, check boxes and drop down lists. In this response type you will have the possibility to add additional rows if necessary.			



Completion of Questionnaire

The **Completion Indicator** on the bottom left corner of the page indicates the completion status of your response in percentage



Important Information:

 You may not reach the 100% progress, as the Completion Indicator takes the average progress of the mandatory as well as of the non-mandatory questions



Save & Cancel Questionnaire

Important Information:

- 1. Click on the **SAVE** button at the bottom right to save your current progress within the Questionnaire. You will remain in this window after saving and you can continue working on the Questionnaire
- 2. If you click on the **CANCEL** button, all unsaved progress within the Ouestionnaire will be deleted
- 3. If you click on the **DONE** button, your current progress will also be saved, but you will be redirected back to the main page of the RFx



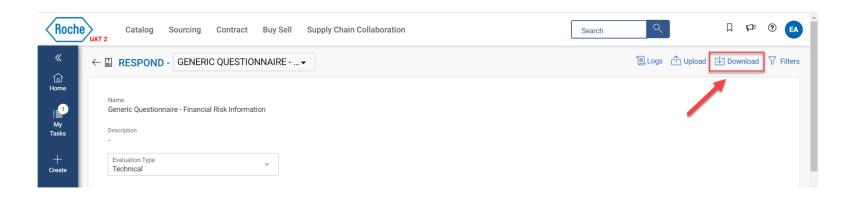


Not recommended: Responding to a Questionnaire Offline

You also have the option of downloading the questionnaire in MS Excel format.

From the Questionnaire section, open the desired questionnaire in edit mode.

Click the **Download** icon on the top-right corner of the questionnaire.





Not recommended: Responding to a Questionnaire Offline

Before the Questionnaire will be downloaded to your computer in MS Excel format, you need to confirm the download by clicking on the **Download** button.

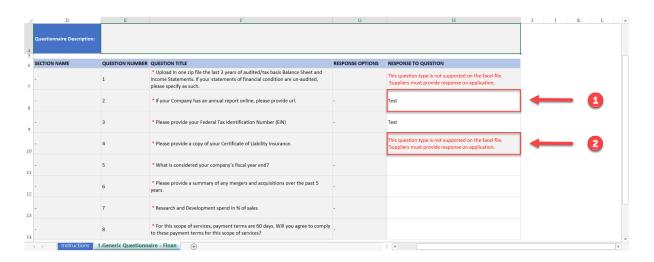




Not recommended: Responding to a Questionnaire Offline

Important Information:

- 1. Text + Drop Down Questions can be answered by you in an MS Excel
- 2. Questions that require attachments as an answer cannot be answered in the MS Excel spreadsheet and must therefore be answered directly in the myBuy platform

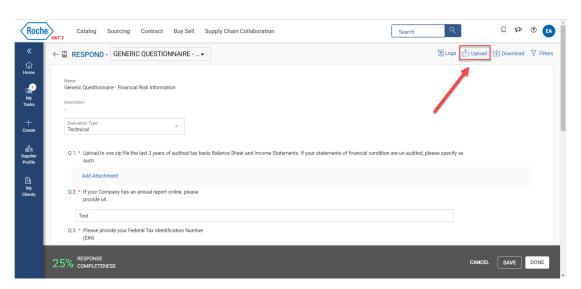




Not recommended: Responding to a Questionnaire Offline

After you have provided all the answers in the MS Excel, save it.

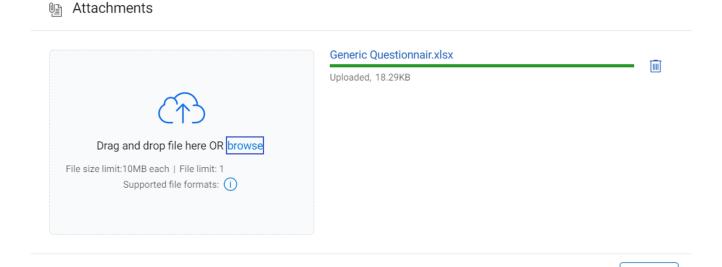
By clicking on the **Upload** button, you can upload your MS Excel file back to the myBuy platform.





Not recommended: Responding to a Questionnaire Offline

You can upload your MS Excel file to the myBuy platform either by **Drag and Drop** or via the **Browse Function**.



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CLOSE



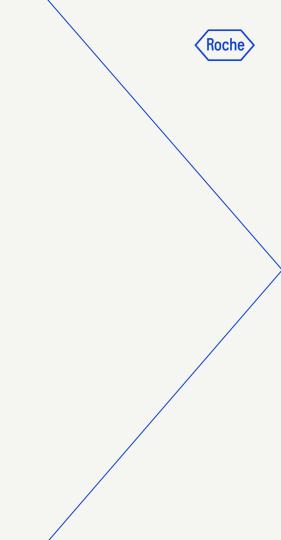
Not recommended: Responding to a Questionnaire Offline

You will be informed by the platform as soon as the upload of your Questionnaire MS Excel file has been successfully completed.

Questionnaire import is in progress

Important Information:

You need to refresh the page once, to view the response in myBuy.



6.7 Price Sheets



Important information

You are now in the **Price Sheets** section.

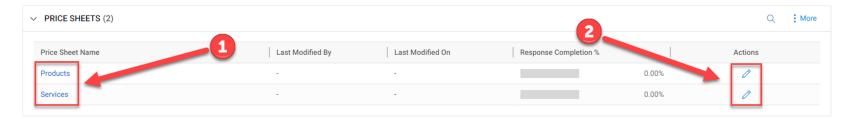
A price sheet includes a list of items specified by the Roche Sourcing Manager.

As a supplier, you can provide a quotation for the required items.

How many price sheets are available here depends on the RFx event and can therefore vary.

To answer a price sheet, you can either

- click on the name
- 2. or on the small pencil on the right side





Important information

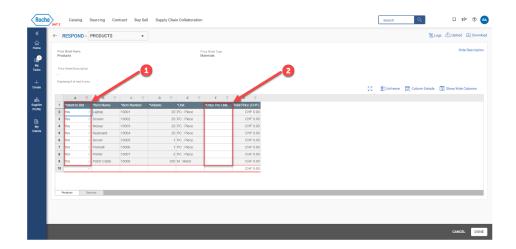
You are now in the previously selected price sheet.

The columns and rows in the price sheet are non-editable.

 By default, the intent to Bid field for each line item is set to Yes. This means you want to bid for the line item.

Basically, you will have two options that you can select per line:

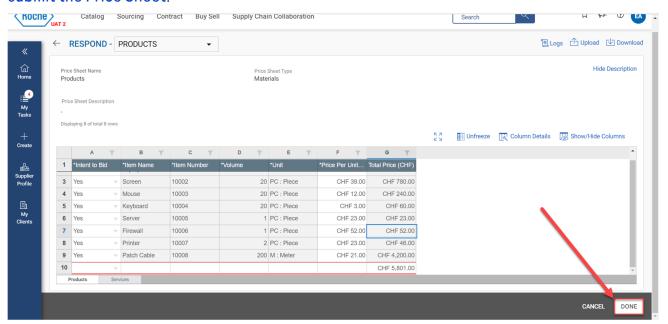
- Yes: You want to provide an offer for this line item
- No: You do not want to provide an offer for this line item
- 2. Each column that has a white background has to be filled in by you with specific information (in this example, you would have to indicate the price per unit for the different line items).
 - If the column title has an **asterisk***, this means this is a **mandatory column** for you to fill in.
 - If the column title does not have an asterisk*, this is an





Save Price Sheet

Once you have completed the Price Sheet, simply click on the **Done** button at the bottom right to **submit the Price Sheet**.

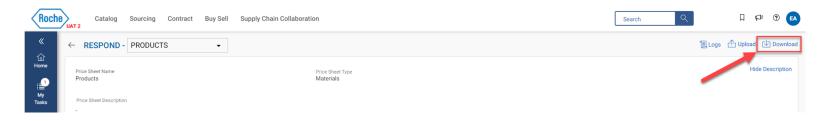




Not recommended: Downloading a Price Sheet

You also have the option of downloading the price sheet in MS Excel format:

- 1. In the Price sheet section, open the required Price sheet in Edit mode
- 2. Click the **Download** icon on the top-right corner of the Price sheet





Not recommended: Downloading a Price Sheet

Before the Price Sheet will be downloaded to your computer in MS Excel format, you need to confirm the download by clicking on the **Download** button.



The file 002553-Nov2021 - Pricesheet.xlsx is available for download.



File(s) contains sensitive information. Please ensure they are downloaded in a secured system.

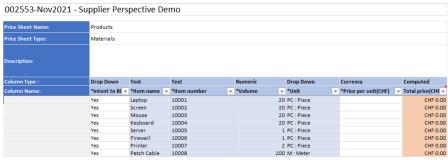




Not recommended: Downloading a Price Sheet

You cannot add, edit or delete columns and rows in the downloaded MS Excel Price Sheet.

The first tab of the MS Excel Price Sheet contains a detailed instruction on how to fill in this Price Sheet.

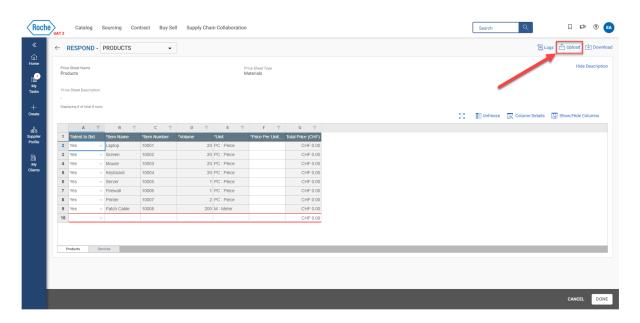


	Yes				
INSTRUCTIONS					
Updating a Price Sheet					
Enter your bids for each line item in the cells.					
Select "No" in the "Intent to Bid" column, if you do not wish to bid for a particular item.					
Note					
Ensure that the column data is as per the defined column type.					
Data in the uploaded file will overwrite any existing data on the application.					
but in the uploaded the first of earth and of the approach on					
LEGEND					
Editable column. You may add data for these columns.					
Read-only column. Values in this column will not be considered when importing the price sheet.					
Computation column. Values in this column will not be considered when importing the price sheet.					
 Mandatory column. Data must be added for these columns. 					



Not recommended: Downloading a Price Sheet

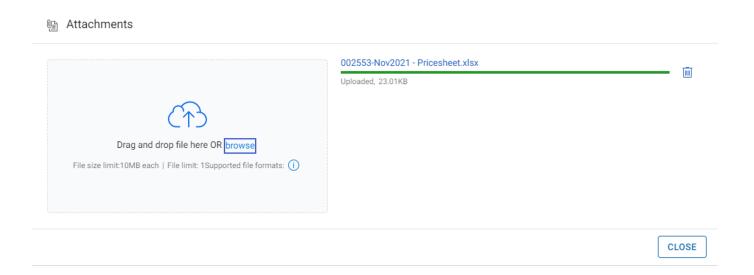
Once you have responded to the Price Sheet in the MS Excel, click the **Upload** icon on the top-right corner to upload your response.





Not recommended: Downloading a Price Sheet

You can upload your Excel file to the myBuy platform either by **Drag and Drop** or via the **Browse Function**.





Not recommended: Downloading a Price Sheet

You need to refresh the page once, to view the response of the platform.

Click Yes to see the implemented Price Sheet.



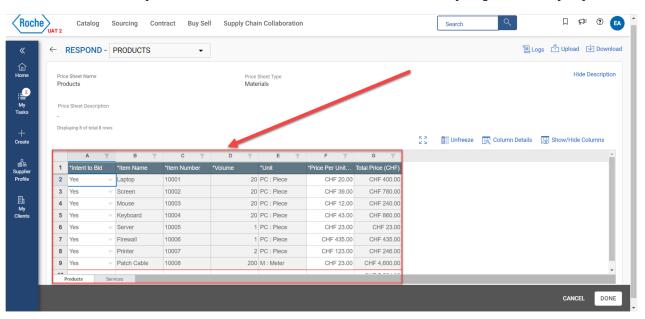
Upload request is completed. Refresh screen now to view the updated details?

NO YES



Not recommended: Downloading a Price Sheet

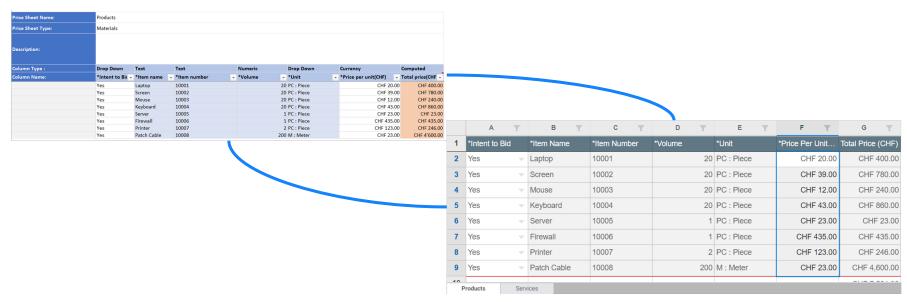
You will now see that your MS Excel Price Sheet has been successfully migrated to myBuy.





Copy & Paste from MS Excel to myBuy Price Sheet

It is also possible to copy values from your MS Excel spreadsheets using CTRL + C and paste them directly into the myBuy Price Sheet using CTRL + V.





6.8 Attachments



Attachments

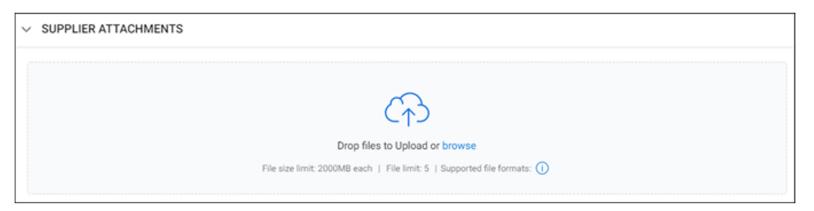
Important Information

The Attachments section displays all the attachments and support documents added by the Roche Sourcing Manager.

The attachments added by the Roche Sourcing Manager are displayed under the Buyer tab.

You can also add your own attachments.

The attachments added by you are displayed under the Supplier tab.





Introduction

Using the **Group Discussion Forum**, you can view and take part in various discussion topics that are created by the Roche Sourcing Manager, as well as create your own topics.

The **Group Discussion Forum** becomes active only after the event is published and you have confirmed participation.

Important Information:

Any topics that you create are visible only to the Roche Sourcing Manager.



Open Discussion Forum

To open the discussion forum, click the Government icon, displayed next to the event timer.



Important Information:

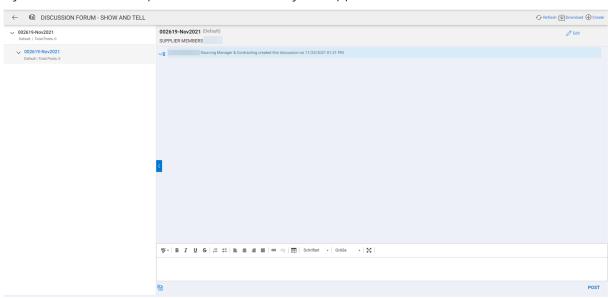
Only those team members who are invited to participate in the RFx event can view the icon.



Overview

The group discussion topic is displayed.

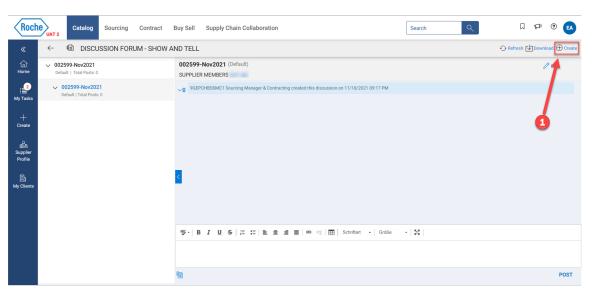
By default, the first topic, which is created by the application, has the same name as the RFx event.





How to initiate a discussion in the RFx event

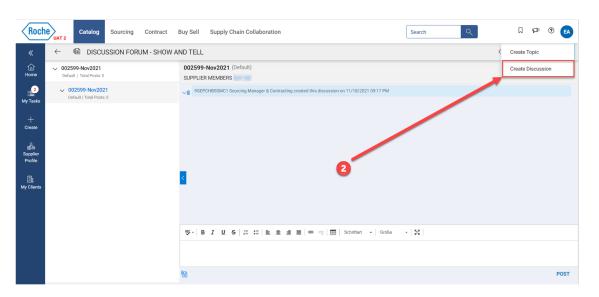
1. To create a **Discussion**, click the Create icon within the Discussion Forum





How to initiate a discussion in the RFx event

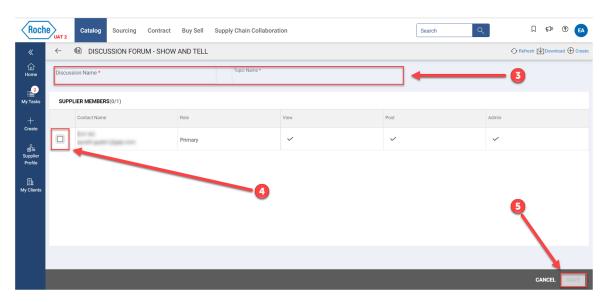
2. Then click on **Create Discussion**





How to initiate a discussion in the RFx event

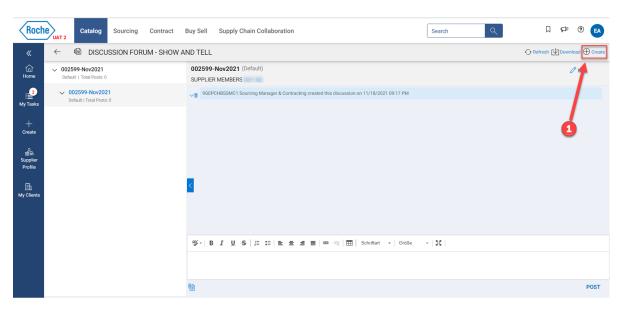
- 3. Type the **Discussion Name** and **select the Topic** to associate with the discussion
- 4. Select the members who should be part of the discussion
- 5. Click Save





How to create a topic in the RFx event

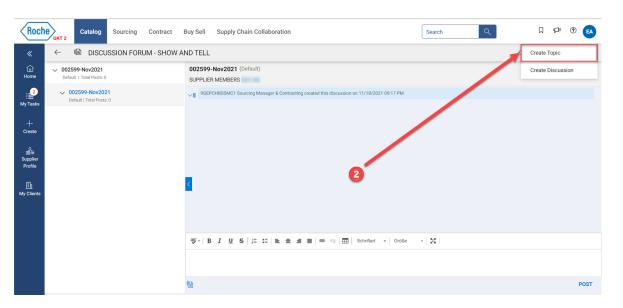
1. To create a **Topic**, click the Create icon





How to create a topic in the RFx event

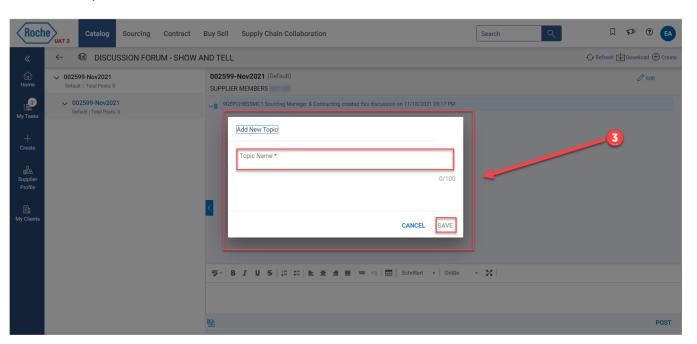
2. Then click on **Create Topic**





How to create a topic in the RFx event

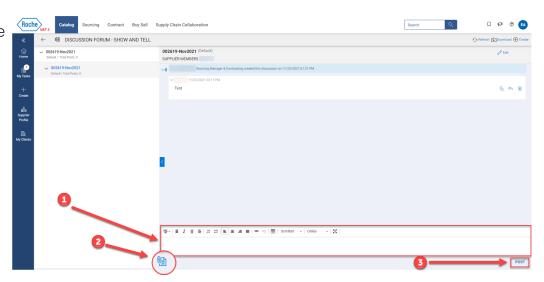
3. Enter the **Topic name** and click **Save**





How to chat

- Enter your message/comment in the space provided. You can use the classic text editing options if necessary
- Of course, you can also add attachments to the conversation
- To submit your message/comment, click on the Post button





Important Information

Important Information:

When you reply to a Roche Sourcing Manager's message, only the Roche Sourcing Manager and his or her team members can view the reply.

Other suppliers cannot view it!

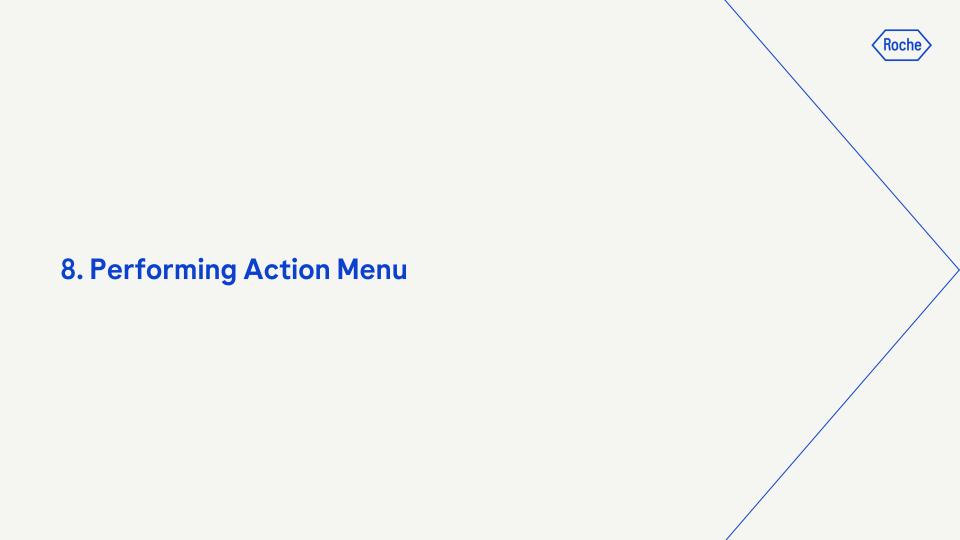
In an internal discussion, all team members can view a posted message.



Action Menu

In a group discussion, you can also take the following actions:

Field	Description
	Edit the name of the discussion.
Refresh	Refresh the page.
Download	Download the group discussion.

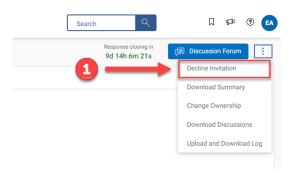




Decline Invitation

Even if you have agreed to participate in the RFx event, you have the option to decline the invitation.

1. Click the Actions icon on the top-right corner of the RFx event and then click **Decline Invitation**



- 1. Click **Yes** on the following confirmation pop-up
- 2. Click Ok on the Success pop-up

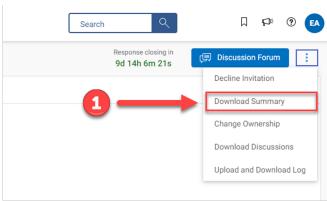


Downloading Event Summary

The **Download Summary** option under the Actions menu helps you download a consolidated zip file containing the summary of the event, guidelines, price sheets, and questionnaires.

To download the event summary:

1. Click the Actions icon on the top-right corner of the event page and then click **Download Summary** from the options

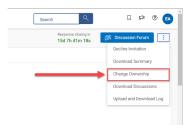


The event then gets downloaded into a zip file that contains the guidelines, price sheets, questionnaires, and the event summary.



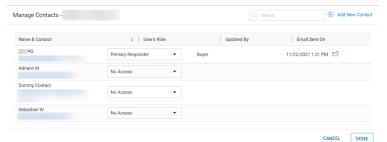
Change Ownership

 If you want to transfer the Primary Responder role to another contact within your organisation, click the Change Ownership button



2. Now you can assign the Primary Responder role to one of your contacts within your organisation.

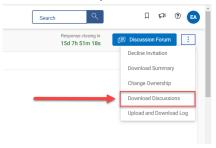
Important Information: There can be only one Primary Respondent.



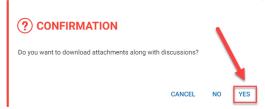


Download Discussions

1. You have the option of downloading your discussions in the form of an MS Excel spreadsheet to your computer



2. You will be asked whether you want to download the pure conversations or the attachments too





Download Discussions

3. Confirm the download by clicking on the **Download** button



4. The discussion will now be downloaded to your computer in form of MS Excel





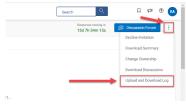
Viewing Upload/Download Logs

You can view logs of all the uploaded/downloaded files.

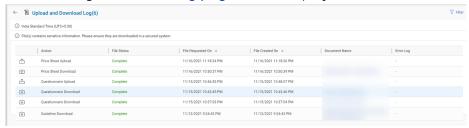
All the files that you upload/download from the Questionnaires or Price sheet section, for the RFx event are displayed, thus saving your time to navigate to various section to fetch the file.

To view the log:

Click the icon and then click **Upload and Download Log** icon on the upper-right corner of the RFx event page.



The following **Download Log page** will be displayed:



9. Submit Response

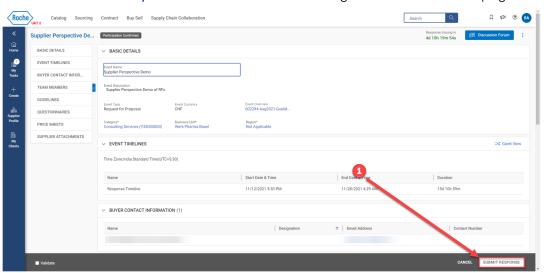


Submit Response

How to submit your Response

After viewing all the required details on the RFx and responding to the questionnaires and price sheets, as applicable, you can submit your responses to the Roche Sourcing Manager.

1. Click the Submit Response button on the bottom right corner of the RFx page to submit your response





Submit Response

How to submit your Response

2. Click **Yes** on the confirmation pop-up



2. Once the response is submitted, the status of the event changes to **Response Submitted**



10. Withdraw Response



Withdraw Response

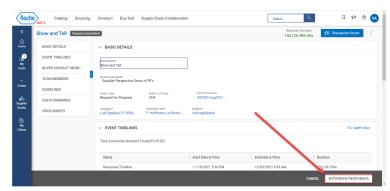
How to withdraw your submitted response

You can withdraw your submitted responses in a sourcing event, for revision or correction.

The revised responses can then be resubmitted until the Response timeline is active.

To withdraw responses:

 Click the Withdraw Responses button at the bottom-right corner of the desired RFx event



1. Click **Yes** on the subsequent pop-up





Withdraw Response

How to withdraw your submitted response

3. Mention the reason or comment of withdrawing your response in the field provided



4. Click Post



Withdraw Response

How to withdraw your submitted response

Important Information:

You can also upload an attachment by clicking the attachment icon.



Once you have withdrawn your responses, you can modify it as required and resubmit it again.

For the resubmit you have to provide a comment.

The recommendation from Roche would be to indicate in your comment exactly what changes you have made compared to the original RFx (before you withdrew it).

