Blue Tree NZ

Login Instructions for Doctors



Registering on RocheHub

- ❖ Visit RocheHub
- Click on the login button
- Click on the hyperlink "Don't have an account yet?"



- ❖ Enter your details, at minimum all mandatory fields need to be completed, on page 1
- ❖ Enter details of your workplace on page 2

 If your workplace does not appear in the drop down box, click the box next to it



- Enter your communication preferences on page 3
- Click Submit

Logging on Blue Tree NZ

- Visit the <u>homepage</u>
- Click on the Doctor card
- Enter your RocheHub credentials



'Email already exists' error message

If you have already registered or started a registration on RocheHub, please reset your password by clicking the Login button on the homepage, and Forgot Password.

You will receive a system email to reset your password, after this please return to the homescreen to log in.



Account 'not active' error message

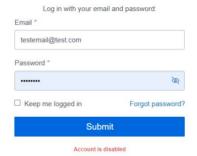
When attempting to login to RocheHub, you may receive this error message

Your account already exists but it is not active. Click here to activate it by setting your password.

Please click the highlighted "here" in the error message, this will generate a reset password email to be sent to you. You will receive a system email to reset your password, after this please return to the homescreen to log in.

'Account is disabled' error message

When attempting to login to RocheHub, you may receive this error message.



If you receive this error message, please wait up to **48 hours** and attempt to login again. If after 48 hours you are still having difficulties logging in, please contact nz.registrations@roche.com